



Job Opportunity: Information Clerk

Organization: Association of Part-time Undergraduate Students of the University of Toronto (APUS)

Reporting to: Executive Director

Position Type: Part-time, contract (4 months)

Compensation: \$15.25/hour (four-hour shifts weekly, total hours depend on scheduling)

Start Date: May 2018

Positions Available: 2

APUS is a not-for-profit organization that represents between 6,000 – 14,000 part-time undergraduate students across all three campuses of the University of Toronto. We provide members with a range of cost-saving services, advocacy, as well as events and programming. We endeavour to improve the part-time student experience. APUS is a member local of the Canadian Federation of Students.

We are currently seeking students for two Information Clerk positions starting in May 2018. These positions are unionized with CUPE 1281. **Only current part-time undergraduate students at the University of Toronto are eligible for this position.**

Responsibilities

1. Provide front-line services and information for walk-in students and/or phone inquiries to the office and/or email inquiries
2. Assist students with photocopying/printing and other office services in conjunction with the Member Services Coordinator
3. Provide clerical support with direction of the Executive Director
4. Basic administrative duties under the supervision of the Executive Director, including but not limited to filing, customer service, disseminating information about APUS and university services, and the services provided by the Canadian Federation of Students
5. Ensure the creation and maintenance of a friendly, safe and inclusive office environment
6. Support APUS initiatives as required such as assisting with events – set up, clean-up, distributing flyers, tabling, speaking about APUS services where possible
7. Work on and complete large group assignments in an equitable and timely manner, including but not limited to professor mail outs
8. Represent APUS at campus events, and do tabling and class speaks as directed by the Executive Director
9. Ensure all monies collected through photocopying are documented and delivered to the APUS administrative office with accompanying documentation
10. Contact service repairs for office equipment where necessary after reporting to Executive Director
11. Observe office procedures and acquire relevant training and education where necessary
12. Participate in APUS training and development in relation to needs of constituents and the organization where it affects the carrying out of Information Clerk duties
13. Recruit APUS volunteers and refer to Events and Outreach Coordinator or Executive Director
14. Operate with an anti-oppressive framework

Interested candidates should submit one file containing their resume and cover letter in Microsoft Word or PDF format via email by **April 25, 2018 at 5:00 pm** to:

Caitlin Campisi
Interim Executive Director
APUS
ed@apus.ca

APUS is an independently incorporated students' union working with the University of Toronto community. This is not a University of Toronto staff position. We encourage applications from diverse communities, including but not limited to, members of Indigenous communities, racialized communities, queer communities, transgender communities, persons with disabilities, minority genders and women. We thank all applicants for their application but only selected applicants will be contacted for an interview.